

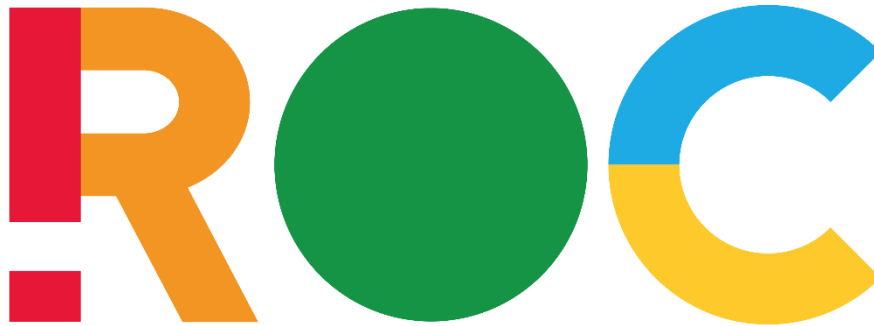
conversation

Woking
(24th Oct 2024)

admin@rocwoking.org.uk

Trinity Methodist Church, Brewery Road, Woking, Surrey, GU21 4LH

www.rocwoking.org.uk



THE COMMUNITY ENGAGEMENT CHARITY

Redeeming Our Communities is a national charity founded in 2004 with over 220 projects across the UK. ROC's main aim is to bring about community transformation by creating strategic partnerships between statutory agencies, volunteer groups, churches and faith groups. These partnerships form new volunteer-led projects that address a variety of social needs.

This partnership approach has seen huge improvements to community wellbeing including support for families, the alleviation of loneliness and isolation many elderly people face, crime and anti-social behaviour reduction and improved opportunities and fresh hope for young people.

ROC brings together community groups, churches, the police, the fire service, local authorities and voluntary agencies to encourage them to work together in positive partnerships for practical 'on the ground' change. As a result, statutory agencies have improved access to the support of community groups, and thousands of volunteers are enabled to better serve the needs of their community.

In 2018 Redeeming Our Communities was awarded The Queen's Award for Voluntary Service.

www.roc.uk.com

**The Woking ROC Conversation was commissioned by
Trinity Methodist Church as part of its Founndry Project**



Introduction

by Dr Ruth Taylor ROC Woking Chair

We had a fantastic turnout of over 100 participants in Woking on October 24th 2024 and filled the sanctuary of Trinity Methodist Church.

Guests included; Councillor Louise Morales: Mayor of Woking, MP for Woking: Will Forster, High Sheriff: Shahid Azeem, Lord Lieutenant: Michael More-Molyneux, Brett Freeman: Principal Woking Sixth Form College, Cllr Saj Hussain: Chair Surrey County Council, Cllr Ann-Marie Barker: Leader Woking Borough Council, Sam Monaghan: CEO Methodist Care Homes, Sally Wilson: Assistant Chief Fire Officer.

We are grateful to Trinity Methodist Church for hosting us and to the local organising group who did a fantastic job in making the event happen.

It was brilliant to have a group of such community-minded people and we are so pleased that an amazing 28 people have signed up to be part of the Action Groups. They will be meeting soon to follow up the ideas.

Dr Ruth Taylor

Redeeming Our Communities, Woking

#ROCWoking

Woking Overview

Introduction: The opening of the railway in 1838 gave birth to modern Woking. Linked to London, Woking developed as a commuter town. Low-cost land attracted business. In the 1950's LCC moved 5000 people into Sheerwater. A combination of industry and professional, horticulture and academic, created a diverse population. This is still reflected in modern Woking.



Population: 104,179 people according to the mid 2022 population figures published by the ONS. Woking covers an area of 64 km² (25 mi.²) and has a population density of 1638 people per square km. Woking is one of the fastest growing boroughs in the UK.

Age Structure: aged 15 or under – 20%; 15 to 64 – 63%; over 65 – 17%. The sex ratio was 98.5 males to every 100 females. Woking's elderly population is increasing.

Ethnicity: Woking has a large Pakistani population mainly in Maybury and Sheerwater. It also has a large Italian community, with many originating from the Sicilian town of Mussomeli. Ethnic breakdown 78.4% White; 14.2% Asian, 1.8% Black British/Welsh/ Caribbean/African, 3.5% mixed ethnicity, other 2.1%. Woking is the most ethnically diverse borough in Surrey.

Education: English is spoken as the main language by 88.8% of people in Woking. 1.5% reported having poor English language skills, and the remaining 0.3% spoke no English at all.

Religion: Woking is predominantly a Christian town with 48% of its residents identifying as Christian.

Health: Woking people are in good health – better than Surrey averages. Dementia estimate is 1,200 people. 5.4% identify as disabled. Woking Borough Council (WBC) seeks to improve the health and well-being of the community by:

- working with partners to raise personal health standards, with particular focus on mental health, alcohol, obesity and smoking;
- encouraging through a clear dialogue with those who are able, to take responsibility and self-serve, while helping, with partner organisations (including voluntary, community and faith sector), those less able;
- promoting recreational opportunities for all sections of the community.

Housing: 66.4% own their home, 11.6% live in social housing and 21% in private rental. 85.3% of households have one or more cars, averaging 1.43 cars/household. Approx. 300 new homes are required each year. WBC's strategy is to:

- Provide well designed homes that are affordable and accessible
- Help people with their housing needs and prevent homelessness
- Help people to be able to choose and have their independence
- Improve the existing housing standard and quality of management

Economic activity: There are 4,870 businesses in Woking. 90.5% are micro businesses. 7.7% are small businesses. 1.5% are medium businesses. 0.3% are large businesses. The biggest industry employers in Woking are wholesale and retail trade and repair of motor vehicles and motorcycles businesses. The average salary in Woking is £39,863/year. Males earn 25.5% more than females. Salaries in Woking are 19.41% more than the national average of £33,384.

Woking Student Population: The student population of Woking is 5,700. Students account for 41.3% of the economically inactive population aged 16 to 64

Employment details: 78.6% of the people in Woking are in employment. There are more females in employment. The definition of employment is being employed or self-employed and aged 16 to 64.

Travel to work: Car – 37.4%, Train – 3.7%, Walk – 6.2%, Work at home – 44.7%, Car share – 3.0%, Cycle 1.7%, Bus – 1.2%, Other – 1%. This reflects a population adapting to a 'greener' approach to travelling to work.

Policing: Surrey is one of the safest places to live and confidence in the police is high. In Woking the crime rate increased by 1.8% between Sept 2022 and Sept 2023. Most crime is in Woking Town centre with violent crime, public order offences and shoplifting and anti-social behaviour, heading the list. Shoplifting is a fast-growing crime.

Community: WBC's vision is

A trusted and transparent council that: **Lives within its means**

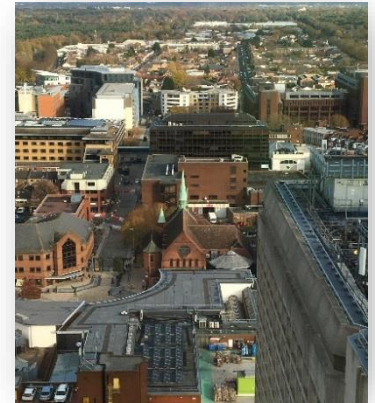
- Focuses its energy on services that make a difference to people in the borough.
- Works in partnership with all communities to deliver positive outcomes.
- Continually engages with residents to design more efficient & effective services.
- Invests in talent to deliver for Woking's future.

WeAreWoking: The previous WBC was committed to an ambitious economic vision to secure Woking's position as the location of choice in the South of England. Top international companies are already headquartered in Woking (McClaren, Asahi, Fidessa, Petrofac). Surrey County Council has offices at Quadrant Court Woking. The £540m Victoria Square redevelopment is revitalising the west end of the town centre with 125,000 sq. ft new retail, an M&S, a 4* hotel and 429 apartments but there are many empty shop units since austerity has struck.

Impact of Austerity: Woking businesses have generally weathered the period of austerity well. However public expenditure cuts have impacted the non-statutory services. Youth Clubs, Sure-Start centres and family support services have been significantly pared back with focus on priority needs only.

Environment & Amenity:

- Surrounded by large areas of public access land, much maintained by preservation groups
- A proud reputation as a leading 'green' borough
- Regular community events, including Food festival
- Diverse and extensive leisure facilities and clubs
- Regionally renowned theatre





CELEBRATING THE GOOD



Celebrate the Good

A key element of a ROC Conversation is that we don't just focus on needs, we appreciate the value of recognising and celebrating the good things already taking place in the community and, just as importantly, we take time out to thank and encourage the relevant people in attendance for the often great, yet undervalued, work they do.

It was encouraging to see how much is already happening in Woking, as the post-it notes detailed the wide variety of projects, clubs and regular events. At every ROC Conversation we hear **"I had no idea some of this was happening!"**



Appendix 1 contains a full list of what was on the post-it notes. We have excluded the many duplicates! The Action Group have access to all the details you provided regarding 'who is doing what'. The clear need now is to make this information (1) more complete and (2) more publicised and available, to help everyone benefit from this impressive compendium of activities and services.

Meet the Need



Offers & needs are listed in Appendix 2. The Action Groups have access to contact details should you need them.

There were around 60 needs (yellow tags) displayed on the 'Wishing Line', but also over 70 offers of resources available (green tags). All those labels will be passed to the Action Group.

We're very keen to encourage local business to consider how they can support the community through staff time and expertise, or through resources and equipment they no longer require (which may be invaluable to a community group), or through financial support.

To give an indication of the types of support requested, a list of the needs and offers from the ROC Conversation are listed in Appendix 2. We have not included contact details but the Action Group have these and can link you up if requested. One exercise the Action Group will be doing is to match up needs with offers where ever a match appears possible.

Most of the needs related to the resources of volunteers and venues. There was a wide range of offers from both existing organisations but also individuals with relevant skills.



TABLE FEEDBACK



Table Feedback

This exercise is at the core of every ROC Conversation. It presents an opportunity for you to share your thoughts about the needs of the community and work together with the rest of your group to pool ideas and discover the potential resources and skills available to support solutions. The time available is deliberately restricted.

Table feedback was achieved by working through two exploratory questions and one individual feedback question:



What are the current gaps/needs in your community?



Suggest some potential solutions or projects that may help meet those needs



What experience, resources or skills do you feel able to offer the community?

Top 6 community issues

- Resources - (buildings/transport/volunteers)
- Youth
- Communication/info sharing
- Mental Health
- Isolation/Loneliness
- Elderly

Raised more than once

- Learning Disabilities support
- Drugs & Anti-social behaviour
- Affordable housing
- Community Centre activities
- Closure of public toilets
- Carers support
- Family support
- Lack of resources/funding
- Need for IT skills to access services
- Addiction support
- Additional needs (SEND)
- Lack of statutory services
- Work experience/enrichment

Issues also raised

- Disabled people's PA recruitment
- Hoarders' support
- Fire Safety awareness
- Finance education
- Eco anxiety
- Social Media addiction
- LGBTQ+ specialist support
- Info in other languages

Summary

This section identifies the most common community issues raised throughout the evening.

Table Hosts were present on each table to encourage discussion and ensure that everyone had the opportunity to participate. The issues raised, along with potential solutions were recorded.

The top **six** issues accounted for **74%** of all issues raised. This indicates strong agreement about what the top issues were, but a wide range of other issues were also identified.

- **The top 3 issues of Resources, Youth and Communication all accounted for around 15% each of the issues raised.**

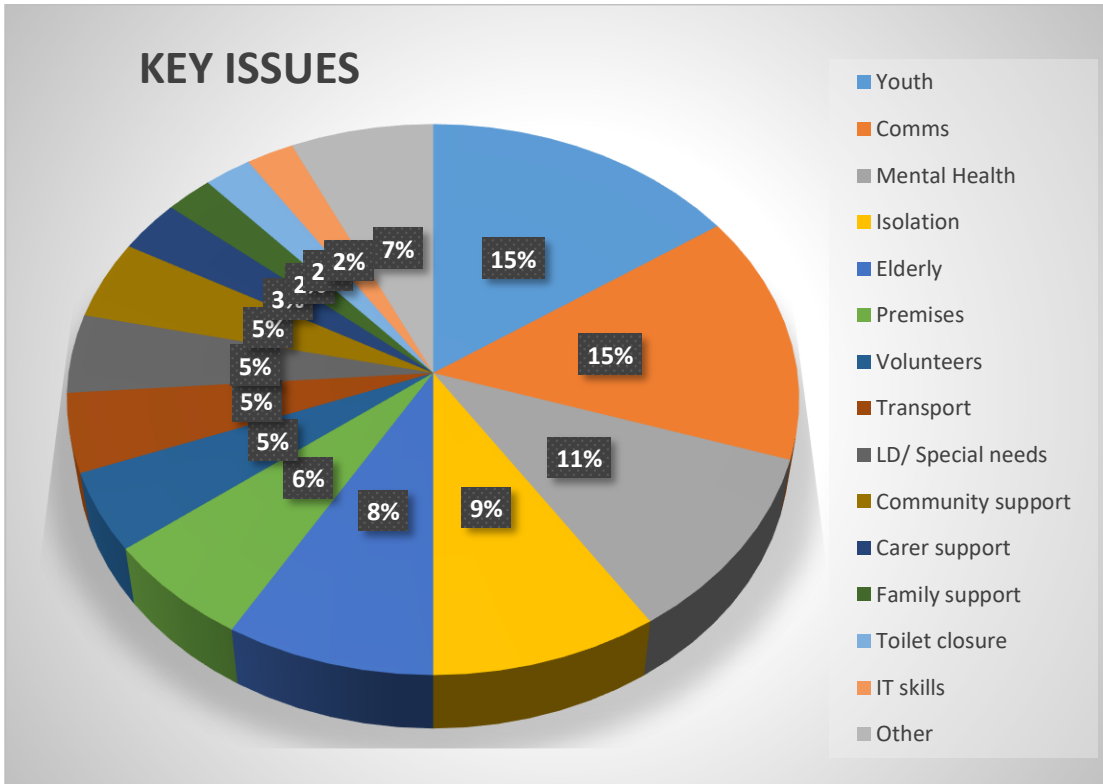
- **The other 3 top issues of Mental Health, Isolation/Loneliness, and the Elderly accounted for a total of 28% of issues raised**

There were some very positive suggestions of potential solutions or projects that may help meet the identified needs.

The Action Groups will assist in looking at some of these issues in more detail and will investigate how things may be taken forward.

A full list of the table feedback is included in Appendix 3.

Key Issues



This report identifies a relatively small number of priorities which are both important to the guests at the ROC Conversation and are issues where we feel the Action Group may be able to make a positive practical contribution.

We recognise a considerable amount of work is already being undertaken in many of these areas and we would encourage supporting and building on the existing work. We don't want to waste time and energy re-inventing the wheel.

Here at ROC, we say 'if it's not partnership it's not ROC' – because we know the value of working together with others. 'Communication and Coordination' were themes which flowed through a lot of the discussion. Knowing 'what' is happening, 'who' is organising it and the possibility of people coordinating their efforts, really does seem to be the key to making an even greater impact in the local community. This is particularly important where the statutory agencies are no longer able to deliver some of the services the community has come to expect.

1) Youth

Provision of activities for youth was the main issue raised but also included issues with anti-social behaviour and drugs.

In January 2025, the youth charity YMCA released a report that found that local authority expenditure on youth services in England & Wales dropped 73% (a drop of £1.2 billion) since 2010-11 in England and 27% (£16.6 million) in Wales. There were 1,662 Full time equivalent (FTE) youth workers in England in 2023/24 which is a 34% drop since 2012/13.

These cuts have obviously impacted Woking. However, based on 'The Celebrate the Good' exercise at the ROC Conversation and our experience of communities, there are some great youth activities already being run by statutory agencies, voluntary groups and churches in the area.

Anti-social behaviour is recognised as an issue in Woking and initiatives are already in place to address this, particularly amongst youth. Mentioned in the [Safer Woking Partnership Plan 2019-2022](#), the Youth Engagement Scheme <https://www.surreycc.gov.uk/community/fire-and-rescue/community-safety/children-and-young-people/youth-engagement-scheme> is run by Surrey Fire and Rescue Service, which is aimed at "addressing anti-social behaviour, youth crime, low self-esteem and low motivation for those aged 14-17".

Young people are increasingly being groomed by gangs to transport drugs and collect payments as part of 'County Lines' - when drug gangs from big cities expand their operations to smaller towns, often exploiting children and youth to deal drugs. As a result of this, drugs can be easily accessible to school children – even at school itself.

The Youth Action Group has been active since the first ROC conversation in 2020 and has carried out surveys to find out what young people see as the issues. The action group is working on a funding bid to fund more youth workers and training. New open access youth groups have been set up by Woking Youth in areas of need like Lakeview centre.

We recommend the Action Group do the following: -

- Research existing provision and produce an on-line directory accessible to all and identify gaps in provision (there are currently details of some youth provision on Surrey County Council [website](#))
- Ask Headteachers and Woking College to get involved and get their perspective (there are representatives from schools/colleges that have signed up to be part of the Action Group)
- Get to know the local policing team and try to establish the current issues around anti-social behaviour and drugs amongst youth. Consider how we

can work in partnership to address these issues. (We are pleased that a number of police indicated that they would be involved in an Action Group)

- Invite the Youth Engagement Scheme (YES) to be part of the Action Group
- Explore inter-generational opportunities –getting young people together with older people to share skills and life experiences.
- Organise face-to-face conversations/online surveys with young people to research what activities they would like to be involved with (ensuring these are realistic and achievable).
- Consider organising a 'Youth ROC Conversation'.
- Where possible, engage youth in contributing to setting up/development of provision to help with ownership and responsibility.
- A 'drop-in' of some form will always be on the list. A safe, dry, warm place where youth can hangout and meet up. Woking Youth are operating open access centres and investigating a 'drop in' for Woking Town Centre.

2) Resources (Premises/Transport/Volunteers)

Many issues highlighted revolved around: - lack of transport options to get to the services on offer; lack of affordable and suitable premises for groups to meet; and lack of volunteers to meet the known needs in the community. The current situation has been exacerbated by Council funding issues resulting in, amongst other things, drastically reduced services from Community Transport (Bustler), and closure of Community Centres. The increasing needs in the community has also meant that volunteer numbers are stretched further and voluntary organisations such as Good Neighbour schemes struggle to cope.

Woking Borough Council manage a website called [Volunteer Woking](#) which helps connect organisations that need volunteers to people who are looking for volunteering opportunities.

From the ROC conversation it is clear there are plenty of skilful and experienced people ready to offer their help. This is a visual representation of the available skills and resources offered as part of the final feedback exercise.



We recommend the Action Group do the following: -

- Research premises options available in the community including suggestions of Care homes, Schools and Colleges, Businesses.
- Liaise with local businesses to encourage volunteer schemes.
- Liaise with Woking College to encourage student volunteer.
- Encourage those who are identified as lonely to volunteer to help with their isolation.

3) Communication

It is encouraging to see how much is already taking place in the community of Woking and there are always comments made during a ROC Conversation about existing activities/facilities that people were not aware of. It also makes sense to know what's already happening before inadvertently 're-inventing the wheel'.

There are several 'what's on' forums and advertisements but there rarely tends to be a comprehensive directory of all local activities. [Volunteer Woking](#) provides professional advice and support to local voluntary and community groups. They have good and extensive knowledge of organisations and projects that are taking place in Woking.

We recommend the Action Group do the following: -

- Help map all the existing community activities based on the feedback, the 'celebrate the good' exercise and knowledge within the group to produce an online directory.
- Establish a local community Facebook page through which funding opportunities, resources, training opportunities, activities and community events can be shared.

In addition to being a powerful tool to help boost community networking and communication, the Facebook page can also be utilised as a 'volunteer matching' facility whereby volunteers can offer their expertise and connect with existing projects or available facilities.

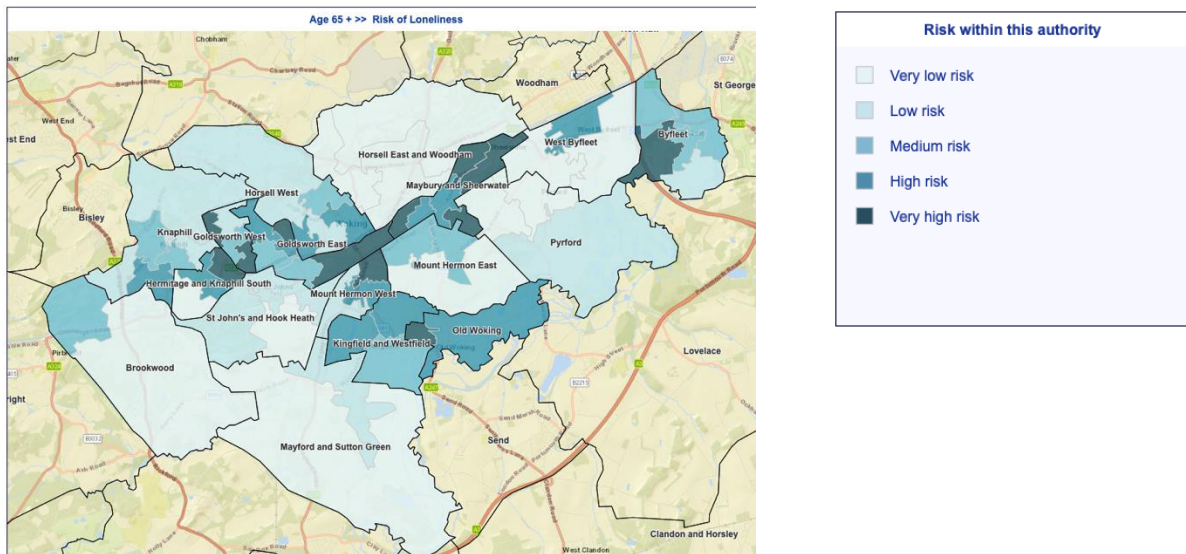
<https://www.facebook.com/marplepeople> is a community development project in Marple. The network was set up as a result of a ROC Conversation and now connects over 2250 community members and volunteers.

- Appoint overseers (WBC?) of the Directory and Facebook page to keep them current and fit for purpose.
- Consider holding regular networking events similar to ROC conversation and Christian Agency Network.

- Encourage closer working together of agencies working in the same field to share resources and information.
- Create awareness campaign to ensure all interested parties know about and use the Directory and Facebook page.
- Use print as well digital resources for information sharing and awareness campaigns.

4) Loneliness/Isolation

Although most commonly associated with the elderly, different ethnic groups, people with health issues and disabilities, younger adults and teens are increasingly affected by both social isolation and loneliness. In a survey carried out by the Youth Action group during Covid, loneliness came high on young people's list of issues.



Age UK provide a '[heat map](#)' that shows the risk of loneliness for people aged 65+ at neighbourhood level. The map above indicates that there are pockets with high and very high risk of loneliness within Woking borough. A number of offers were made on the luggage labels including art workshops, and aimed at men – men's sheds, Andy's Man Club and a pit stop for men at Woking Hospice.

We recommend the Action Group do the following: -

- Conduct further research to find out what groups in the community may feel particularly isolated following up the survey carried out by the SILAG group in 2020.
- Investigate existing provision that helps prevent isolation and work to better communicate the offers. Consider how the group could help, encourage and support organisations that are doing this? E.g. [Woking Age Concern](#)

- Explore the Age UK heat map to help identify where additional services may be needed.
- Link with U3A and publicise their offers for older people.
- Identify gaps in provision and find out what skills and resources are available amongst the group to start an activity for different age groups who may be lonely such as young mothers.

5) Mental Health

The 5th key issue of 'Mental Health' covers a whole range of issues, some of which may require professional involvement. Raising awareness of the issue and being a community that accepts and supports those with mental health issues (including reducing the stigma) is a first step which everyone can be involved in.

There are lots of great organisations tackling issues of mental health in Woking including:

- [Catalyst Support](#) - Offers support, guidance and activities to increase wellbeing for people affected by stress, anxiety and depression.
- [Mind Matters](#) - talking therapies to adults who are experiencing mild to moderate mental ill-health.
- [We are with You](#) – offers NHS funded talking therapies.

We recommend the Action Group do the following: -

- Consider inviting mental health care professionals to be part of the group.
- Reach out to Woking Council's Woking Mental Health Group – a forum for those agencies, charities and others working in mental health in Woking.
- Research existing provision already addressing mental health issues in Woking (including organisations mentioned above) and produce an on-line directory accessible to all and identify gaps in provision. Consider how availability of existing provision can be communicated to residents.
- Consider how existing organisations can be further supported by the Action Group promoting volunteering opportunities.

6) Elderly

Support for elderly people has been affected by cuts by Woking Council including the closure of day care schemes such as at Brockhill. Several dementia friendly activities are available at the Lightbox and Woking Library has a reminiscence collection.

Issues raised in the ROC conversation centred around transport and in particular the need for drivers for local transport and care schemes. The need for volunteers for a phone befriending scheme and the suggestion of young volunteers helping elderly residents at Hale End court were also raised.

We recommend the Action Group do the following: -

- Investigate existing provision for elderly people e.g. Age UK Woking and Woking BC to see where there are gaps in provision.
- Invite U3A and Age UK Woking, Dementia support on to the Action Group to help inform gaps.
- Link offers of drivers up to those in need.
- Link Woking College students up with Hale End Court to support elderly residents

Summary of Recommendations

All groups

- From feedback forms and green luggage labels completed at the ROC Conversation, find out what available skills and resources were offered to support the area of need.
- Consider how existing organisations can be further supported by the Action Group in the area of need.
- Encourage experts/organisations working in the area of need to join the Action Group.

Youth

- Research existing provision and produce an on-line directory accessible to all and identify gaps in provision.
- Ask Headteachers and Woking College to get involved and get their perspective.
- Get to know the local policing team and try to establish the current issues around anti-social behaviour and drugs amongst youth. Consider how we can work in partnership to address these issues.
- Invite the Youth Engagement Scheme (YES) to be part of the Action Group
- Explore inter-generational opportunities –getting young people together with older people to share skills and life experiences.

- Organise face-to-face conversations/online surveys with young people to research what activities they would like to be involved with
- Consider organising a 'Youth ROC Conversation'
- Where possible, engage youth in contributing to setting up/development of provision to help with ownership and responsibility.
- A 'drop-in' of some form will always be on the list. A safe, dry, warm place where youth can hangout and meet up.

Resources

- Research premises options available in the community.
- Liaise with local businesses to encourage volunteer schemes.
- Liaise with Woking College to encourage student volunteering.
- Encourage those who are identified as lonely to volunteer to help with their isolation.

Communication

- Help map all the existing community activities to produce an online directory
- Establish a local community Facebook page
- Consider holding regular networking events
- Encourage closer working together of agencies working in the same field to share resources and information
- Create awareness campaign to ensure all interested parties know about and use the Directory and Facebook page.
- Use print as well digital resources for information sharing and awareness campaigns.

Loneliness/Isolation

- Conduct further research to find out what particular groups in the community may feel particularly isolated following up the survey carried out by the SILAG group in 2020.
- Investigate existing provision that helps prevent isolation and work to better communicate the offers.
- Explore the Age UK heat map to help identify where additional services may be needed.
- Link with U3A and publicise their offers for older people.

- Identify gaps in provision and find out what skills and resources are available amongst the group to start an activity for different age groups who may be lonely such as young mothers.

Mental Health

- Consider inviting mental health care professionals to be part of the group.
- Reach out to Woking Council's Woking Mental Health Group.
- Research existing provision already addressing mental health issues in Woking and produce an on-line directory accessible to all and identify gaps in provision. Consider how availability of existing provision can be communicated to local residents.
- Consider how existing organisations can be further supported by the Action Group promoting volunteering opportunities.

Elderly

- Investigate existing provision for elderly people e.g. Age UK Woking and Woking BC to see where there are gaps in provision.
- Invite U3A and Age UK Woking, Dementia support on to the Action Group to help inform gaps.
- Link offers of drivers up to those in need.
- Link Woking College students up with Hale End Court to support elderly residents

Action Groups

It's vital to keep the momentum going following a ROC Conversation and the first step in achieving this is through the formation of a local Action Groups. The Action Group plays a big part in helping turn conversations into actual results by continuing to connect a willing network of people passionate about transforming their community.

As we've already seen from the needs and offers, there is a lot of need, but equally a lot of willing resources and skillsets within the community.

By working together, you can not only help meet that need – but also support and encourage each other, pool resources and share ideas.

All the raw data collected from the evening is being passed over to the Action Groups to help review the needs and potential solutions in further detail. And Appendix 4 gives a list of 101 Great Ideas suggested by ROC that offers a great starting point to create solutions to the gaps.



NEXT STEPS



Next Steps

We hope this second ROC Conversation has inspired you to explore ways in which you could serve your community. Since our first Conversation in 2020 we have been working across 3 main areas – Social Isolation & Loneliness, Mental Health & Wellbeing, and Youth. Much has been achieved but there is so much more to do especially given the ongoing austerity measures in Woking due to the current financial position.

To this end, we propose to re-establish the appropriate number of Action Groups which will focus on some of the key areas identified within this report.

Thank you to all those people who have already expressed an interest in being part of the **Action Group**. If you are interested in being part of the Action Group, but didn't indicate this on the feedback form, please contact the ROC Team at admin@rocwoking.org.uk, indicating the skills you have to offer and which area of need you are most interested in.

In summary, the next steps will be:

- Distribute this report (March 2025)
- ROC Woking Steering Group to determine appropriate Action Groups (April 2025)
- Formulation of Action Groups & kick off meetings (May/June 2025)

Local Action Group Contact
admin@rocwoking.org.uk

Report compiled by Helen Best, Lorraine Golli, Ildiko Johnson, Caroline Page, Kevin Page, Ruth Taylor.



APPENDICES



APPENDIX 1 – CELEBRATING THE GOOD

The post-it notes with all the good things happening in Woking are listed below.

Youth Groups and activities	
Uniformed youth groups	Open Access Youth groups
Woking Youth	Free 16 Youth Club
Woking Schools and College	Steps2work/STEPS
LGBT youth groups	Wellbeing youth project
Cardinals in the Community (Woking FC)	SEN youth project
Engage Woking (schools work)	Activities for young girls
Surrey Care Trust Mentoring	Free Counselling for young people
Young Carers Group	LinkAble
1000s of fabulous young people	Bookmark (online reading)
Petting Farm	
Family Support/ Children's Centres	
Family Support Groups	Surrey Family & Mediation service
Family Contact Centre	Jigsaw (Lighthouse)
Homestart	Your Sanctuary
Family and Toddler Groups	Holiday events for families
Cardinals in the Community	Working with local schools
Mental Health	
Woking Lighthouse	Woking Street Angels
Free counselling for young people	Mental Health Support
Men's Shed	Andy's Man Club
Catalyst	Safe Haven
Nurture Group (Lighthouse)	Shifa
Emergency intervention response on rail network	
<i>See Wellbeing sections</i>	
Health	
Woking and Sam Beare Hospice.	Woking URC vaccination centre
Bedser Hub	TALK Surrey
Loneliness and Isolation	
Mascot	Maybury Centre
Woking Lighthouse	Barnsbury Lighthouse
Community Centres	Crafting Chums
Warm Hubs	Lunch Clubs

Men's Shed	Andy's Man Club
Good Neighbour Schemes	St Johns church coffee morning
Coffee and Chat/Neighbourhood party at Trinity	
<i>See Wellbeing sections</i>	
Elderly and Dementia Care	
All of Loneliness/Isolation section plus...	
The Bradbury Day Centre - Maybury	Cardinal in the Community
Bedser Hub	Lightbox
Theatre	Bustler Community Transport
Helping Hands groups	Besom project
U3A	
Addiction Support	
Catalyst	GamCare
Financial Difficulty & Homelessness	
Food Banks	Community Fridges
Woking Lighthouse	Jigsaw & Style Studio (Lighthouse)
Christians Against Poverty	Besom Project
Cooking on a Budget - Foodwise	Woking Furniture Project
Woking York Road Project	CAB
Additional Needs/Disability	
LinkAble	White Lodge
Bustler Community Transport	Good Neighbour Schemes
Halow	Edge
TALK Surrey	
Environmental	
Horsell Common Preservation Society	Woking Furniture Project
Woking Repair Cafe	WeAct
Live Simply	Really Useful Wood Company
Community Gardening schemes	Local Litter Pickers
Basingstoke Canal Society	Horsell Wetland
Conservation groups	Environmental projects
Wellbeing - Our Environment & Exercise	
Green Spaces	Park Run
Wednesday Walkers Horsell	Cardinals in the Community
Good Gym	Running groups

Well-kept town centre	Safety on streets & public places
Great Transport Links	Connections to London
Wellbeing - The Arts & Literature	
Theatres and Cinema	Buzz Community Theatre
Lightbox	The Fiery Bird live music venue
Library	U3A
Building Community – Faith & Diversity	
Shifa	Smef
Woking People of Faith	Churches Together in Woking
All churches and faith groups	The Foundry at Trinity
Christian Action Network	Strong multi-cultural community
Diverse population – learn from each other	Support for Ukrainians
Exceptional support for those escaping world conflict	
Building Community - general	
Woking FC – Cardinals in the Community	Village communities
Support groups working together	Community events
Community and Third Sector	Local Facebook groups
Strong inter-charity partnerships	Joined up working between groups
Sense of community	Friendly community
Collaboration of agencies in Sheerwater	Resident Associations
Partnership with WBC	ROC Conversations
Local area co-ordinators in Sheerwater and Goldsworth Park	
WBC community events & support for community	
Support from local businesses for charities	
Who we are	
Many brilliant volunteers	Well educated, creative caring residents
Power of volunteering	1000s of fabulous young people
Passionate people helping people in need	Positive people
Ethnically diverse community	Strong multi-cultural community
Historically good Council	Woking Council
Support from MP	Ann-Marie Barker
General	

APPENDIX 2 – THE WISHING LINE

The following table summarises the **needs** written on the **yellow** luggage labels. The second table lists the **offers** that were written on the **green** luggage labels. Most of the entries have contact details – please contact the Action Group if you want to make contact.

NEEDS:
Resources - Venues
Global Grooves Foundation needs centre for recreational activities to cover physical, social and educational activities.
Venues in Woking for groups of 10-15 learners. Work experience opportunities. Groups to attend managed learning disabilities sessions
Places/activities for people from different ethnic groups to meet (immigration)
WBC Living Well Team is looking for community place for partnership meetings in February when launching a new programme.
Organization have room for volunteers for many community activities in West Byfleet
Storage needs and Donation sorting space.
More mental health therapy for young people. Needs a not mouldy building with kitchen and garden.
York Road Project needs community space.
Affordable housing including for first time buyers.
Volunteer trustees to help run all the transferred WBC community buildings.
Resources - equipment
Global Grooves Foundation needs musical equipment to help the organization to expand through music and dance.
Resources - funding
Funding for continuing open access youth work.
Help how to access grants and funds, to employ an administrator.
Funds for CAW to help them provide support in the community.
Money/grants to pump prime new projects.
More funding for social care charities.
Help to persuade legal aid agency to grant our charity a 2024 contract. Finance is now limited because of cutbacks. Advertising the family services for family break ups.
Funding for trips/resources and experiences for young carers and SEND young people
Get fundraising to continue to sponsor community money advice at Woking FB
More funding and facilities available for the organizations who are helping ethnically diverse communities
Communication Needs
Bustler would like to promote Dial-a-ride to Woking residents 65+ or with reduced mobility to community. Also, group hire to community organizations.
Support with expressing mental health needs in the community.
Add to our 'signposting' page on our website
More people volunteering community events for Police to show presence, promote crime prevention advice; talk about what Police do different areas

Help and support to Woking residents signposting.
Create and run a website.
Young People Needs
Volunteers for school governors and scout leaders
Volunteers to help run a children's group (aged 4-11) at Lakeview Community Centre.
Volunteers to help run a breakfast club at a school in Sheerwater
Volunteers to help run youth drop-in; and help with admin and fundraising.
Young volunteers needed
People to inspire voluntary action
Talk about helping/volunteering at Woking College.
Young people need work experience
Apprenticeship for young people.
Volunteers to coordinate and support youth group at Kingsmoor Park.
Volunteers at LGBT youth groups-Epsom, Woking, Redhill, Guildford-evenings. Funding for small trips for Woking Twisters.
Youth work support for young people who have gone to hospital for mental health issues.
Counselling for young people facing bullying. Support in how to deal with it/cope. Possibly how to avoid getting into the situation. A concerned parent more than anything else but any secondary school could benefit.
Helping the next generation to engage in community and feeling they are part of it.
Elderly people Needs
Drivers for local 'care' schemes
South Woking help at hand-the only area without a local help group needs volunteer drivers and organizers to get the group started. Driving the elderly.
Volunteers to support remote (phone/video). Befriending of older people to reduce loneliness and isolation.
Silver Friends befriending the elderly needs volunteers to visit older people in their homes; volunteer drivers (Bustler Bus); help at events.
Hale End Court Extra. 9 sheltered units would love integration support and young volunteers to help the elderly residents.
Mental & Physical Health Needs
Mental health care support groups
A volunteer for Renew88 in Knaphill.
Woking & Sam Beare Hospice setting up a Pastoral Care Network and would like representatives from different cultural and religious groups to get involved to help ensure they are meeting the needs of our diverse community.
Support of running charity
Cost of living Needs
Help for people to manage finances/get a job/budgeting
Help to run cooking on a budget courses for foodwise
Food donation that covers different diets (vegan/gluten free) or dietary requirements to satisfy religious practices.
Volunteer drivers to collect surplus from local stores for Canalside Community Fridge.

Other Needs - Volunteers
Volunteers to help keep the RHS Generous Garden going alongside Shopwise, Blackmore Crescent
People to join Woking environment action to get involved in wide range of environment projects. Biodiversity. Neighbourhood environment. Repair café fixers. Incredible Edible.
Volunteers to join management committee for Woking Family Contact Centre. Jobs to be filled: secretary and treasurer
Woking Street Angels need more volunteers. Training given. Must be able to give a Friday or Saturday night once a month.
We need time from council officers.

OFFERS
Resources - Venues
Church can offer premises and help for Youth Club in Westfield/Kingfield/Old Woking
Woking Hospice Garden Café; open to all Monday to Friday 9am-3pm. Offers good homemade food at a fair price to all
Cooking skills space (for 5 people at a time); a small venue for a small group to meet (Barnsbury Lighthouse).
An office space (ad hoc or permanent).
Free meeting space in Knaphill. Warm space at Renew 88. Prayer just ask.
Safe space for parents to meet the children that they no longer live with.
Resources - funding
Fundraiser/bid writer.
SCC community investment funding opportunities. "Your fund Surrey."
Communication offers
Marketing (social media) blog writing volunteers.
Help to spread the word that support is out there - men's pit stop.
Tagging each other's Facebook pages
Inform people about the Warm Welcome spaces and bring people along.
Facilitating links between communities/organizations/local authorities.
To receive information/posters for borough activities to be displayed around Byfleet
Bustler would like to hear about activities for older people and people with reduced mobility so they can share this information with their members.
Surrey Coalition of Disabled People support and the voice of the disabled people in Surrey
Healthwatch Surrey offers to come to community groups to talk about Health & Care services in Surrey which they then feedback to Surrey Heartlands ICS.
Help to raise awareness and increase understanding of end-of-life care in the local community
Woking & Sam Beare Hospice to come and talk about what the Hospice does, so that they can make the community aware of how they can help and support.
Video productions; Live events tech support; sustainable transport expert.
Young People offers
Counselling for young people aged 15-25 years.

Free stay and play sessions on Mondays 10am -12pm at St. John's Church for parents and toddlers.
Support for young carers and SEND young people in a youth club setting.
100's of young people who may want to volunteer
Have young people who can volunteer with staff support.
Help and support in any activity that empowers young people in Woking.
Safe space for LGBT young people in Surrey (Guildford/Epsom/Woking/Redhill). Help and advice for parents and professionals -LGBT related
Well-being youth group: Woking Youth offers support group for parents of LGBT youth
Provide work experience for school children and volunteering for ages 16+.
Linkable services
Elderly People Offers
Elderly and vulnerable support and visitation.
Day care service for older people.
Offer support to those older, lonely and isolated people who live alone.
Offer help to older couples where one is living with early onset of dementia. Monthly events.
DBS'd volunteers to help people in the community to use their phones and help them to fill in online forms.
Lonely & Isolated Offers
A sounding board for those involved in relationship break ups.
Men's Pit Stop running at Woking Hospice to offer men a safe space to read or talk.
Take a lonely person out walking occasionally.
Support to vulnerable people. Visits to charities, care homes, schools, promote what Police do and offer. Community engagement. Crime prevention advice.
Pop into St. John's Church for a cuppa. Tuesday mornings 10am-12pm- free drinks.
A solution to social isolation. A sense of community. Mental Health Support.
Mental & Physical Health Offers
Mental health and support through our Catalyst online or face-to-face groups
NHS Talking Therapies for anyone aged 17+ and registered with a GP in Surrey. Our therapists support with a variety of common poor mental health conditions including anxiety and depression.
Can chat to people about Catalyst mental health support.
Andy's Man Club provide mental health support for men. Monday in Sheerwater, 7-9pm.
Art workshops to promote people talking (any ages)
Employment support service for people suffering with mental ill health.
Organization provides emotional, physical and educational facilities to the ethnically diverse community. Ladies only organization.
Employment support for people who experience mental/physical difficulties. Clinical integrated. Employer engagement.
Affordable, local physical activity sessions delivered by relatable local community members, to target the least active.
Training support to enable those from target communities to become physical activity deliverers and inspire others in their community to move more (Active Surrey).
Woking Hospice services

Vulnerable Offers
Surrey Fire and Rescue Services offer support to those that are vulnerable in communities in Woking.
Signposting support-advice. Emergency Food.
Finding a project for people to be part of and feel empowered.
Free lunches at The Lighthouse.
Woking FC Cardinals in the community, open to explore activities in schools, mental health, sport mobility, for over 50's, care homes, refugees, families
Local Area Coordinator for Maybury & Sheerwater employed to help people improve their lives.
People and time to help with tasks in community learning disabilities staffed by Halow. Collaboration.
Lighthouse and York Road Project
Environmental offers
Saving food from waste and sharing with the local community, includes garden /allotment surplus.
WeAct is a registered charity and keen to offer support for new environment projects in the Woking area. They have charity infrastructure. Help people who are worried about climate change and environment issues to support each other.
Other Offers
Emerge Advocacy backstop volunteers to cover places in the evening and pray for the teams in hospital
Volunteer Handyman.
Volunteer available to use organizational and administrative skills for charity or church.
Listening and supporting. Administration. Good with children and older people.
Business skills.
Mentoring in start-up business.
Music -African, Caribbean. Workshops-drumming, dance, educational, voluntary services.
Offer support for our community through (charity) helping the need. Through African dances, African equipment by teaching people how the African dances and equipment are used. B50.
Variety from different culture. Knowledge sharing session. Invite wider community for connection. Story telling sessions in library. Language lessons.
Inclusive Diversity. A lot of local community. All services and facilities are close enough.
Boz's Fruit and Veg contributions

APPENDIX 3 – Table Priorities

Part A – THE GAP	Part B – THE SOLUTION
YOUTH	(‘x’= no solution given)
General and eco anxiety in young people	x
Homework club for young people	Provision of church halls with volunteers, equipment and food. Woking College provide student help?
Need adequate community spaces for youth and children with special needs	Communicate with community to find out list of buildings available at low cost
Somewhere for youth to meet/socialise	Mobile youth club like a double decker bus
Youth and carers support	Youth café
Social media and phone addiction of young people	x
Funding for youth worker and facilities (kids want to be with their friends so limiting it to a specific area makes this tricky)	Link with lonely people to fill volunteer opportunities. Create central database to highlight all opportunities
Free and accessible places for people with mental health issues esp young people.	Encourage other young people to volunteer and be peer mentors. Offer sports, games and music facilities
Helping young people find purpose and build a sense of belonging/contributing to a community	x
More youth clubs	x
Youth and carers support	x
SEND provision for children and younger adults	x
Accessible activities for teenagers to keep them off the streets	x
Not enough work experience opportunities for youth	public and private opportunities
Enrichment activities for young people	x
Adequate buildings for youth work	more partnership work/communication
Need non-mouldy building for youth groups	Explore other community buildings with garden

Part A – THE GAP	Part B – THE SOLUTION
More open access inclusive youth clubs including signposted support	Other youth to be encouraged to volunteer as mentors. Pay expenses for mentors. Social games, sports and activities for all abilities
Easy access to therapy with LGBT+ knowledge for young people	Educate therapists and upskill youth workers
Gaps in CAMHS provision	Training for staff and volunteers to empower. Not to replace CAMHS but to fill gaps. Survey kids to find out what they want.
Long waiting list for CAMHS. Support for Mental health with transition into young adulthood non existent	Wellbeing walks. Befriending on phone
ISOLATION/LONELINESS	
Free/low-cost social spaces for older teens/young adults with no expectation of drinking	Provide spaces in the Community. And supporting young people to build skills/confidence to run their own activities.
Connecting with people in their 30s who are feeling lonely and isolated	online and face to face social groups
Supporting lonely people of all ages	Link people who are lonely with volunteering opportunities by highlighting them in a centralised database.
Isolated and Elderly encouraged to volunteer to address their situation	Social enterprise café staffed by the elderly - 'Grandma's café' - playing to the strengths and distinctive style of older generation. Or knitting groups for items for children and charities like Jigsaw
feeling of isolation due to intro of IT for application of services, doctors, shopping etc (mostly elderly)	Have group of IT experts to assist those who need it (from Woking College?)
People slipping through the net in community who are isolated. They don't know what services available and not enough resources are available to help	More subtle community groups so people don't feel shame for accessing support. More resources in professional support. More investment from local businesses.
Activities for older people in community	Meal events in churches. Car lift rota group
Lonely and Elderly need help accessing info and with communication about /with activities available	Technical helpline. Help from D of E students and/or Woking College
Providing a forum for lonely to participate in activities without needing to ask for help	Shared meals. Neighbourhood groups to keep in touch with elderly and isolated and drop in for chats. Local shops hold coffee mornings (places where they go already)

Part A – THE GAP	Part B – THE SOLUTION
How are we finding the lonely and isolated	Sharing resources and knowledge
Support for people with mental health issues & loneliness. Esp men aged 25-40	Rethink criteria for access to support and increase funding. Day time access as well as night
Lack of access to community info due to lack of IT equipment and skills. People don't know what's going on	Provide leaflet with list of local activities. young people/ D of E students to deliver. Team of trusted people visit isolated to tell them what's going on. Call centre
Volunteers needed for Men's Shed (Lonely men)	Advertise need for technically competent men
MENTAL HEALTH	
Easy access to therapy with LGBT+ knowledge for young people	Educate therapists and upskill youth workers
Gaps in CAMHS provision	Training for staff and volunteers to empower. Not to replace CAMHS but to fill gaps. Survey kids to find out what they want.
Long waiting list for CAMHS. Support for Mental health with transition into young adulthood non existent	Wellbeing walks. Befriending on phone
Vulnerable people only becoming recognised when in crisis	Early intervention to prevent a crisis as more cost and time goes into a crisis
support for people with mental health issues & loneliness. Esp men aged 25-40	Rethink criteria for access to support and increase funding. Day time access as well as night
Awareness of resources for M/health support	Campaign to raise awareness
Education to remove stigma	More education about M/health in schools at all levels
Not enough places for support	More support groups
M/health support a voice to challenge service providers to provide help that's actually needed	Get the Wellness Day off the ground. Support local m/health charities and networks
Lack of resources in GP surgeries and community mental health teams	x
difficulty accessing statutory talking therapy services and finding the right info	Raising awareness. More intuitive website and comms
Mental health - safe havens	x

Part A – THE GAP	Part B – THE SOLUTION
Free and accessible places for people with mental health issues esp. young people.	Encourage other young people to volunteer and be peer mentors. Offer sports, games and music facilities
General and eco anxiety in young people	
ELDERLY	
Isolated and Elderly encouraged to volunteer to address their situation	Social enterprise café staffed by the elderly - 'Grandma's café' - playing to the strengths and distinctive style of older generation. Or knitting groups for items for children and charities like Jigsaw
Feeling of isolation due to intro of IT for application of services, doctors, shopping etc (mostly elderly)	Have group of IT experts to assist those who need it (from Woking College?)
Activities for older people in community	Meal events in churches. Car lift rota group
Lonely and Elderly need help accessing info and with communication about /with activities available	Technical helpline. Help from D of E students and/or Woking College
Providing a forum for lonely to participate in activities without needing to ask for help	Shared meals. Neighbourhood groups to keep in touch with elderly and isolated and drop in for chats. Local shops hold coffee mornings (places where they go already)
Need for appropriate venues for our events for older people	Care homes making their spaces available
Older people and those with mobility difficulties need help getting out and about to appointments, shopping, activities and need to find out what's available	WBC could co-ordinate and signpost to organisations running activities and services within the borough. 'What's on' newsletter.
Volunteer drivers for older people	x
Community Transport reduced service affecting access to services	x
Help with day-to-day activities e.g. making GP appt	x
Difficulty in accessing info - lots going on but not widely known esp. amongst elderly	Provide printed information for elderly and phone service? Accessibility - work with Bustler buses
COMMUNICATION	
Getting word out there about what Family Contact Centre does so struggling families aware of help available	

Part A – THE GAP	Part B – THE SOLUTION
People slipping through the net in community who are isolated. They don't know what services available and not enough resources are available to help	More subtle community groups so people don't feel shame for accessing support. More resources in professional support. More investment from local businesses.
How are we finding the lonely and isolated	Sharing resources and knowledge
Older people and those with mobility difficulties need help getting out and about to appointments, shopping, activities and need to find out what's available	WBC could co-ordinate and signpost to organisations running activities and services within the borough. 'What's on' newsletter.
Awareness of resources for M/health support	Campaign to raise awareness
Education to remove stigma	More education about M/health in schools at all levels
Difficulty accessing statutory talking therapy services and finding the right info	Raising awareness. More intuitive website and comms
Understanding what support agencies already exist to help with signposting people who need support	Database of agencies and someone to co-ordinate and maintain. Publicise the database via community boards not just the internet and have hard copies available
Info of facilities/services for other communities in different languages	Supply printed and digital translation in surgeries, hospitals, community centres etc
Need more networking events between community groups (like ROC conversation but smaller) to enable info sharing and greater efficiency by working together	ROC action groups to include networking events on their agenda
More ROC conversations or similar to enable groups to join the dots and not re-invent the wheel	
Difficulty in accessing info - lots going on but not widely known esp. amongst elderly	Provide printed information for elderly and phone service? Accessibility - work with Bustler buses
Lack of info and signposting	A 'what's on' specific by age advertised in shops, post offices, libraries
Proliferation of different groups perhaps covering same things - needs co-ordination to ensure effort is well-used	Council owned list of groups/agencies which groups could access to ensure no duplication of effort and to work together
Understanding what support agencies already exist to help with signposting people who need support	Database of agencies and someone to co-ordinate and maintain. Publicise the database via community boards not just the internet and have hard copies available
Avoid duplication/bring efficiency	Bring smaller community groups into larger ones

Part A – THE GAP	Part B – THE SOLUTION
How to communicate all the things happening in Woking	WBC create a list of all groups/events
Residents not aware of services provided in the community	a point of contact where people could get info about all the services and organisations available.
lack of access to community info due to lack of IT equipment and skills. People don't know what's going on	Provide leaflet with list of local activities. young people/ D of E students to deliver. Team of trusted people visit isolated to tell them what's going on. Call centre
Need info on what's available - more sharing of funding	Directory of all voluntary organisations
X	Overarching organisation for advice/help or communication days between small groups
X	An empowered well-staffed hub for local voluntary organisations in regular contact with stakeholders and those who can access those with needs
X	publicity in local newspapers/mags
X	Publicise Volunteer Woking and Voluntary Aid Services
RESOURCES	
DBS app needs passport/driving licence	Provide ID card from birth register?
Volunteers needed for Family contact Centre	Link up with local business to encourage employees and particularly those close to retirement to volunteer. Tap into CSR base
Volunteers needed for Men's Shed (Lonely men)	Advertise need for technically competent men
South Woking Help at Hand need volunteer drivers	Encourage Woking College students by going to speak to them
Help needed at hospice with befriending and collecting prescriptions etc	Young volunteers from Woking Sixth Form. Retired people. MHA has befriending service. Help at Hand services
Lack of volunteers generally	local awards for businesses who allow employees to volunteer. Link with Woking College. Incentivise young people to volunteer. A day in town centre to recruit volunteers
x	Publicise Volunteer Woking and Voluntary Aid Services

Part A – THE GAP	Part B – THE SOLUTION
Community Transport reduced service affecting access to services	X
Lack of transport	x
transport for people with special needs	Retired people helping with transport
South Woking Help at Hand need volunteer drivers	Encourage Woking College students by going to speak to them
Community Centres due to closure of WBC centres	Commercial sponsorship
18 Pavilions & Community Centres no longer funded by WBC	Committee of volunteers provide sustainable succession. Good community comms
Venues needed at little cost	Use business premises for charities to hold meetings
Free/low-cost social spaces for older teens/young adults with no expectation of drinking	Provide spaces in the Community. And supporting young people to build skills/confidence to run their own activities.
Need for appropriate venues for our events for older people	Care homes making their spaces available
Older people and those with mobility difficulties need help getting out and about to appts, shopping, activities and need to find out what's available	WBC could co-ordinate and signpost to organisations running activities and services within the borough. 'What's on' newsletter.
Volunteer drivers for older people	x
Need adequate community spaces for youth and children with special needs	Communicate with community to find out list of buildings available at low cost
Adequate buildings for youth work	more partnership work/communication
Need non-mouldy building for youth groups	Explore other community buildings with garden
OTHER	
Resources/services for people with Learning Disabilities. Bridging the gap for people with LD to get into employment	X
Learning disabilities resources/services	x
transport for people with special needs	Retired people helping with transport
Parking issue near charity facilities is restricting growth	Council to provide parking permits to allow street parking

Part A – THE GAP	Part B – THE SOLUTION
Disabled people struggling to employ PA carers using direct payments from social care due to low pay rate	Pay REAL living wage of £15
Drug services not adequate	x
Drugs and anti-social behaviour	x
Anti-social behaviour	x
support group for hoarders	x
how to link with voluntary groups to spread the word of safety and to identify people at risk e.g. hoarders	
Clean and affordable housing	Ask wealthier people to put a little more in the pot
Finance education for residents	Cost of living support courses
	WeAct want to set up a library of 'things'
Community Centres providing low-cost hot food	
x	Local groups to grow vegetables and flowers in the beds previously maintained by WBC. Veg could go to those who are hungry
Active community helps health and wellbeing	Mainly run by churches who could achieve more with a little funding
Closure of public toilets	Local businesses and individuals take on ownership and WBC remove barriers to allow this to happen.
Closure of public toilets	Edit google maps to identify places with toilets that are open at set times e.g. warm hubs, churches, community centres so walking groups etc can access them
Public toilets needed by women & children and those with medical conditions	community groups take on toilet management
Carers support	x
Parenting and carers support	making parenting/carers training more available and exciting, and free
Families with special needs need more practical support including break for carers	Train more support workers/carers. Have a charity with a pool of carers who can provide reliable service at a low cost

APPENDIX 4 – 101 Great Ideas!

YOUNG PEOPLE	
1.	Battle of the bands
2.	Run outdoor activities for youth in a local park over the summer
3.	Toy exchange
4.	Run a dad & kid's club
5.	Hold a pre-school breakfast club
6.	Organise an after-school homework club
7.	Set up a mum's and tots' group
8.	Host a parenting course
9.	Set up training schemes for young people e.g. life skills, IT, CV writing
10.	Offer practical help to lone parents
11.	Collect baby equipment/toys to donate to new parents with limited resources
12.	Hold an autism-friendly youth club with opportunity for 'carer coffee time'
13.	Organise a free child tutor service
14.	Set up an art class for children with special needs
15.	Set up a detached youth team
16.	Set up a help-out scheme for children and young adults with disabilities
17.	Set up a volunteering competition for local young people
ELDERLY	
18.	Organise a tea dance for elderly members of the community
19.	Coffee and cake morning for the elderly
20.	Sing at a local nursing home
21.	Read letters & newspapers to residents at a local nursing home
22.	Make phone visits with the elderly
23.	Nursing home nail & beauty bar
24.	Deliver meals to elderly residents
25.	Become a dementia-friendly community
26.	Free transport service for those unable to drive
27.	Support a hospital visiting team
28.	Ironing service
29.	Ask a local school to write letters for elderly residents
30.	Offer computer servicing and assistance
31.	Offer help with social media
ENVIRONMENT & NATURE	
32.	Clear up overgrown gardens
33.	Clean up graffiti
34.	Litter pick at your local park
35.	Tree planting
36.	Tidy up local allotments
37.	Tidy up your local park
38.	Paint local fences/gates
39.	Clear up alleys or stairwells
40.	Paint a mural
41.	Set up a recycling unit
42.	Set up a community vegetable garden
43.	Clear up a fly-tipping location

44.	Repair damage caused by vandalism
45.	Start a 'friends of' for your local park
46.	Offer transport and hands in moving large items to recycling centres
HOMELESSNESS & POVERTY	
47.	Hand out care packages to homeless people
48.	Open a soup kitchen
49.	Make sandwiches for a local homeless shelter
50.	Deliver essential food parcels
51.	Offer breakfast, shower and laundry for homeless people
52.	Speak to your local foodbank and see how you can help
53.	Run a CV writing workshop to help people return to work
54.	Host a Christmas dinner for the homeless
COMMUNITY BUILDING	
55.	Organise a day of kindness e.g. help out in shops, busking, giving out flowers
56.	Gather local community groups to exhibit at a community fair
57.	Free car wash
58.	Hold a summer festival – hog roast, bouncy castle, market stall, crafts and music
59.	Host a marriage course
60.	Set up a 'time-bank' where people can offer services in exchange for hours back
61.	Host a community BBQ
62.	Hold a street party
63.	Put on a street theatre production
64.	Open a community shop e.g. second-hand children's clothes
65.	Produce a community newsletter
66.	Set up a community radio
67.	Offer to collect groceries for those unable to in the community
68.	Regular community quiz night
69.	Set up a book-exchange
70.	Knit & natter group
71.	Arrange to meet in a coffee shop and get to know your neighbours
72.	Create a welcome pack for new residents to the community
73.	Set up a 'Random Acts of Kindness' group
74.	Organise a community treasure hunt
75.	Organise a 'thank you' event for local volunteers
76.	Plan a community cultural awareness day
77.	Organise a community choir
78.	Create a community website or Facebook page
79.	Start a neighbourhood crime watch program
80.	Turn a local café into a community games room for an afternoon each week
81.	Carry out a survey in your area to see where the need is
82.	Create a short film about what's already going on in your community
83.	Set up a temporary 'street café' offering free food
84.	Provide hot drinks to morning commuters
85.	Set up a free cinema club
86.	Organise a local photography exhibition of your community
87.	Organise a basic car maintenance workshop

HEALTH & WELLBEING	
88.	Arrange a weekly ramble
89.	Offer a healthy eating course
90.	Health awareness campaign in partnership with a local GP surgery
91.	Set up a transportation service to a local doctor's surgery
92.	Provide soft or hot drinks outside nightclubs
93.	Organise basic reading & writing classes for adults
94.	Provide work placement or internship opportunities
SEASONAL	
95.	Wrap Christmas presents in the local shopping centre
96.	Set up a collection point for a Christmas toy appeal
97.	Host an Easter egg hunt for local disadvantaged children
98.	Adopt a family at Christmas and buy gifts & toys for them
99.	Organise a bonfire party
100.	Hold a community carol concert
101.	Decorate a community Christmas tree



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